

A hand holding a blue barcode scanner, with a red laser line scanning across a barcode. The background is a blurred blue and white.

Infor Supply Chain Execution for Healthcare

Healthcare reform and the ensuing changing regulatory environment are creating many challenges for healthcare organizations, especially in light of increased cost control measures and lower reimbursement rates. With the healthcare continuum further extending outside your organization's walls, you need to view and operate your entire supply chain as a unified whole that encompasses participants both inside and outside your organization—such as with an integrated delivery network (IDN), consolidated service center (CSS), or regional distribution center.

To manage a fully integrated, end-to-end supply chain, you need a powerful supply chain execution solution, such as Infor® Supply Chain Execution. With Infor, you'll be able to consolidate services, increase visibility, and gain greater control of your supply chain at all points of care. Your supply chain will be more efficient, you'll have more detailed inventory tracking, and you'll reduce costs.

Work faster and smarter

With more than 25 years meeting the needs of healthcare organizations like yours, Infor helps over 4,000 healthcare customers in more than 30 countries. That, combined with Infor's extensive supply chain management experience, means that we're in a unique position to understand the pains and complexities that organizations like yours must deal with in managing supplies within the healthcare continuum. For example, Infor Supply Chain Execution is one of the only supply chain solutions currently available to offer full GS1 compatibility out of the box, and is the first supply chain solution to be officially recognized by the GS1 organization.

With Infor Supply Chain Execution, you'll be able to work faster and smarter to get better results every day, because it easily integrates with your existing ERP solution. You can also extend the value of Infor Supply Chain Execution throughout your entire extended care network, with capabilities in the areas of collaboration, social business, mobility, and analytics.

Unify your supply chain

With Infor Supply Chain Execution, you can view and manage your supply chain execution activities as a coherent whole to improve all-around efficiency and reduce costs. By combining warehouse management, labor management, and transportation execution, you'll be able to unite your entire supply chain into an integrated, streamlined business process. Improve the end-to-end velocity, order accuracy, and shipping efficiency of your supply chain execution activities with cutting-edge capabilities, such as:

- **Intuitive integration**—Improve visibility and speed the flow of information across your organization by integrating Infor Supply Chain Execution with your existing ERP solution. Gain instant access to inbound receiving, facility returns, inventory tracking, requisition order fulfillment, and more.
- **Integrated collaboration**—Take advantage of comprehensive business collaboration capabilities throughout your warehouse and logistics operations. You'll be able to increase productivity by allowing members of your extended care network to easily connect with people, tasks, events, and processes.
- **Dashboards**—Allow members of your extended care network to create their own dashboards, which they can customize to meet their particular

roles and tasks. Use a more direct, visual approach to evaluating data such as KPIs and heat maps.

- **Infor Warehouse Director**—Streamline the management of critical warehouse functions (such as expected work volume, location queries, and inventory levels) with this state-of-the-art Apple™ iPad® app.

You'll be able to optimize the warehouse and monitor operations more efficiently with inventory heat maps, zoom-able overviews of the warehouse floor, and color-coded metrics that make it easy to visualize incoming and outgoing workloads at a glance. You'll gain a real-time view of warehousing activities from a simple, easy-to-use mobile platform, along with the flexibility to work from remote locations.

- **Voice-activated control**—Gain a new level of control, convenience, and efficiency with Infor Supply Chain Execution's voice capabilities. Using only voice-activated commands, your operators will be able to perform tasks such as picking, cycle management, and replenishment—and do so faster, with greater efficiency and accuracy.
- **Industry-specific dashboards and KPIs**—Infor Supply Chain Execution provides Healthcare logistics management dashboards which provide specific metrics and KPIs for the healthcare industry.

Along with the increased productivity from hands-free, eyes-free operation, your workers can be trained faster and have greater job satisfaction. Voice execution has proven to speed up operations with significant low unit of measure (LUM) and case picking by 15% to 25%.

Meet your needs

By unifying your entire supply chain execution process, you get the power you need to function effectively at any scale, along with the detailed control required to operate at maximum efficiency. With Infor Supply Chain Execution, you get these powerful solutions to address your most crucial supply chain needs:

Warehouse management

Easily manage and monitor every facet of warehousing and distribution, including pallet, case, and LUM picking; forward pick and replenishment management; container and tote management and packing list generation; shipping; receiving and directed put-away; and automated cycle counting.

You'll also be able to better handle order wave planning and fulfillment processing; value-added-service (VAS) and kitting operations; task directed activities and interleaving; RF and voice support; LPN, lot, date, and serial number tracking; and more. And with Infor's strategic partnership with Kewill, you can take advantage of enhanced capabilities for carrier label compliance, rating, and manifesting for small-parcel shipping.

Labor management

Increase labor efficiencies by being able to direct, track, measure, and report on all labor-related activities and forecasting within your operation. You can make the most of your workers, skill sets with individual task management profiles.

You can dynamically monitor staff performance against labor standards and manage labor within the warehouse more efficiently using travel speed configuration and labor plan estimates based on average or historical actuals. You'll also be able to bill customers more accurately through enriched reporting, improved costing models, and billing for labor charges.

Transportation and fleet execution

Optimize your transportation network using powerful route planning algorithms using Infor Supply Chain Execution so that you can maintain service levels while controlling costs. You'll also get tools that help you intelligently consolidate and dispatch shipments to achieve better performance.

Demand planning

By implementing Infor Supply Chain Execution with Infor Demand+, you can take better advantage of past experience to make more accurate decisions more quickly in order to better meet demand. You'll be able to ensure consistent and measurable improvements in customer service levels, lower inventory costs, and make optimal use of supply chain resources.

Real-world benefits

Healthcare organizations around the world have achieved significant gains with Infor Supply Chain Execution, such as a Nashville-based, for-profit health system's healthcare purchasing group that committed to purchasing and delivering pharmaceutical and non-pharmaceutical supplies for its network of over 250 hospitals and clinics.

After integrating Infor Supply Chain Execution with its ERP system, the organization was able to implement RF technology with receiving, put-away, replenishment, cycling counting, and picking across its entire operation. The organization was also able to implement containerized labels directed to each tote and case pick. As a direct result of these improvements, one of the organization's distribution centers achieved 99.5% order fill, 99.995% order accuracy, and 28-days turn. Another distribution center improved to 99.989% accuracy. A third distribution center increased from 41 to 61 lines picked per hour.

Benefits

With Infor Supply Chain Execution, you can:

- Increase productivity and lower the cost of warehouse operations.
- Reduce inventory costs by increasing visibility across the care continuum.
- Respond more quickly to changing needs and requirements.
- Meet federal requirements for serialization and recall tracking.
- Increase profitability by consolidating services and reducing operations and fulfillment costs.



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